



Comprehensive and global 2-year warranty included in pump sales price

All Grundfos products come with a 2-year warranty that fully complies with legal requirements.

The warranty covers product and material defects which are not the results of normal wear and tear for a period of 24 months from the date of delivery. The warranty period may not, however, exceed 30 months from the date of production.

Warranty claims will be rejected in the following situations:

- If the defect in the product arises from:
 - any drawing, design or specification supplied by the customer/purchaser
 - modifications undertaken by the customer/purchaser or a third party without the consent of Grundfos
- If a defect is caused by:
 - normal wear and tear
 - inadequate maintenance or faulty repair by others than Grundfos
 - failure to observe the operating instructions
 - over-loading
 - use of any unsuitable material
 - the effects of chemical or electrolytic action
 - building or assembly work not undertaken by Grundfos
 - other reasons beyond Grundfos' control.

As a general rule, Grundfos will not accept to pay transportation/replacement/installation costs for faulty products.

Warranty claims may be submitted by contacting the local Grundfos sales company or the point of sale.

Benefit:

- Knowledge that Grundfos backs its products with clearly defined warranty terms
- Warranty claims with well-defined contacts and short response time.